



APARTMENT PETRA

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House rules of the Apartment Petra

In order to ensure a pleasant stay in Apartment Petra (hereinafter: Apartment) and to prevent any misunderstandings, please read the house rules and rules of use of the Apartment below. By confirming the reservation or paying the rent, it is understood that you are familiar with the rules listed below and that you fully agree with them. Violation of the house rules and rules of use of the Apartment may lead to the cancellation of the reservation or the agreed stay and the charging of the entire rental amount for the Apartment, regardless of the shortened stay.

- On the day of arrival, the Apartment is available from 3:00 p.m., and on the day of departure, guests must leave the Apartment no later than 10:00 a.m., so that the owner can prepare the Apartment for the arrival of other guests.
- On the day of arrival, the guest is obliged to provide the apartment owner with a personal document (passport or identity card) for the purpose of registering the guest at the Tourist Office.
- Before entering the Apartment, the guest is obliged to pay the entire amount of rent for the entire period of stay in the Apartment.
- The owner will be available to the guests during their stay in the Apartment with all the information and provide them with any help related to the use of the Apartment.
- In case of any complaint about the quality of the accommodation, the guests are obliged to contact the owners.
- Guests are responsible for keeping the apartment clean. During the guests' stay, the owner is not obliged to clean the Apartment or take out the garbage.
- In case of a longer stay (more than seven days), the owner will change the bed linen every seven days and provide clean towels.
- Guests are obliged to take care of personal belongings and valuables left in the Apartment. The owner is not and will not be responsible in any case of loss or misappropriation of things owned by the guests.
- The owner will not enter the rented Apartment when guests are not staying in the Apartment, except in cases of preventing damage or danger. In this case, the owner is obliged, as soon as possible, to inform the guests about the reason for entering the Apartment.
- If the owner has any suspicion that the guests are not following the house rules, the guests are obliged to let the owner into the Apartment so that the owner can assess the situation.
- Smoking is not allowed in the Apartment.
- Bringing pets to the Apartment is not allowed.
- It is not allowed to bring any weapons, inflammable or explosive materials and products with a strong and unpleasant smell into the Apartment.
- Guests are kindly requested to treat the things in the Apartment with the manners of a "good host". Moving furniture inside the Apartment is not allowed, as is taking furniture outside the Apartment.
- If there is a loss or damage to the installations, furniture, devices, equipment of the Apartment, the guest is obliged to inform the host. If the loss or damage was caused by the fault of the guest, the guest is obliged to compensate for the corresponding equivalent value.
- When leaving the Apartment, the guest is obliged to turn off the lights, electrical appliances, air conditioning and heating, close the windows and lock the doors.
- Guests are requested not to leave the air conditioner on during their stay outside the Apartment. All windows and entrance doors must be closed when the air conditioner is operating. Failure to comply with this rule may result in confiscation of the air conditioner remote.
- Guests are requested to turn off the heating during a longer stay outside the Apartment in the winter months.
- It is forbidden to throw garbage into the toilet drain or any other place in the Apartment except in the designated place.
- Persons who are not registered guests may not stay in the Apartment without the prior approval of the owner. If the guests invite other people to the Apartment with the intention of staying with them, the owner has the right to cancel the guests' stay without the right to refund the paid rent or has the right to charge for the stay of the additional guest/guests.
- If guests reserve the Apartment by phone or e-mail and do not arrive at the agreed time without notifying the owner of the reason for the delay, the owner is not obliged to wait for guests longer than 30 minutes, which may lead to the cancellation of the reservation and the renting of the Apartment to other guests.
- Before entering the Apartment, guests will receive one or two sets of keys if necessary.
- On the day of departure, guests must hand over the keys to the owner or return them to the key safe. Any loss of keys by the guests represents the obligation to make new keys at the expense of the guests (15 euros).
- Guests are requested not to disturb the peace of building between 10:00 PM and 8:00 AM and between 2:00 PM and 5:00 PM.
- Listening to loud music and organizing parties is strictly prohibited. Any disturbance of public order and peace will result in the intervention of the Police.
- The owner can terminate the stay of guests who do not comply with the house rules and rules of use of the Apartment. In this case, guests will be charged the entire amount of the reserved stay, regardless of the shortened stay.
- By entering the Apartment, it is understood that the guests are familiar with the house rules and rules of use of the Apartment and that they agree with them.
- All possible complaints from guests will be considered during their stay. Subsequent objections will not be considered justified.

Have a nice and pleasant stay!